

SYNLAB UK & IRELAND

COVID-19: All SYNLAB services remain fully operational

I would like to reassure our patients and consumers, partners, staff and other customers that all SYNLAB UK & Ireland services remain fully operational and are being delivered to the high-quality standards you can expect from SYNLAB UK & Ireland. We are very thankful for the efforts of our dedicated teams – under exceptional circumstances – to ensure that service delivery continues during this period.

We carry out more than 25 million tests every year and are now supporting the NHS with COVID-19 testing from our Taunton laboratory. We recognise the essential role we play in keeping people safe and healthy, and, whilst our priority must be on delivering patient-critical pathology services (people and animals), we are also committed to maintaining the important and socially valuable testing and analytical services we provide from our other laboratories.

We remain focused on ensuring that all our laboratories continue to provide quality services, supported by our rigorous safety procedures and our carefully-planned business continuity arrangements. We have in place a COVID-19 planning group, which continually reviews and updates our approach in accordance with the latest NHS and government guidelines and advice. Our experienced procurement team is ensuring our supply chain continues to deliver the products we need to maintain our ongoing services.

I recognise that customers and consumers may have questions about our services, and I would encourage you to contact us with any queries. If you do not already have a direct contact within SYNLAB, please contact us via the Contact Us section of the website and we will respond to you as quickly as possible.

We will provide further updates as required on the SYNLAB UK & Ireland website.

Should you require specific guidance regarding COVID-19, please refer to www.nhs.uk/conditions/coronavirus-covid-19/

Best Wishes

Arnaud Gueny
Chief Executive Officer
SYNLAB UK & Ireland